

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 19th day of December' 2023

C.G.No.44/2023-24/Anantapur Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Smt.G.Sreedevi, Y.T. Cheruvu (V) D.No. 8-612,
B.M. Street, Gooty RS- 515402

Complainant

AND

1. Dy. Executive Engineer/O/Gooty
2. Executive Engineer/O/Gooty

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 14.12.2023 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

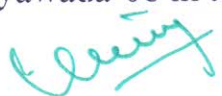
ORDER

01. The complainant during the Vidyut Adalat conducted on 07.11.2023 at Gooty filed the complaint stating that she applied for electrical service connection for her residence on 02.10.2023 and she paid the necessary



amounts on 20.10.2023 as required by the respondents but till now the service connection was not released.

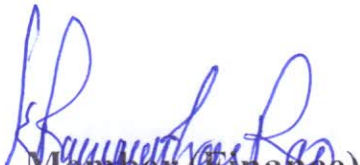

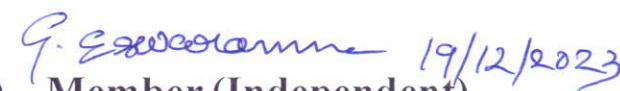
02. The said complaint was registered as C.G.No.44/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on payment of the necessary estimated cost by the complainant on 20.10.2023 the work order was issued on 21.10.2023, that the materials were drawn from the district stores and the work was completed on 15.11.2023 and the service vide SC.No.7221443001190 was released.
03. Heard the respondents through video conferencing. The complainant remained absent.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved and the respondents released the service connection to the residence of the complainant.
05. Since the purpose of the complaint is served, this complaint became infructuous. Accordingly, the complaint is closed. No order as to costs.
06. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3



of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 19th day of December'2023.


CHAIRPERSON

 Member (Finance)  Member (Technical)  Member (Independent)
19/12/2023

Documents marked

For the complainant: Nil
For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

